Northwestern University
Feinberg School of Medicine Center for Health Equity Transformation

4R - the **R**ight information and **R**ight care for the **R**ight patient at the **R**ight time

Health System & Policy Changes

Care Coordination

As cancer treatments become more sophisticated and technologically advanced, inequities in accessing these treatments continue to worsen. 4R is a care coordination effort developed to ensure proper and equitable care for every person. The Center for Health Equity Transformation, Executive Frameworks, and AllianceChicago worked with Federally Qualified Health Centers (FQHCs) across the city of Chicago to adapt 4R to help coordinate care between FQHC providers and oncologists. These providers work with medically indigent, underinsured, and uninsured individuals from a variety of racial and ethnic backgrounds and underserved sexual/gender minorities. With the 4R care sequence adapted to follow a patient along the continuum of cancer care, patients are more likely to make use of support services for optimal health, regardless of location of care or the number of health care systems and specialties involved in their care.

> *4R is a tool to enable, to improve, coordination of care. It's also a tool to improve engagement with the patient and their caregiver … it's also a tool to embed consistency of approach*

Patient Report

An automated report generates a list of underserved patients who are newly diagnosed with cancer

Data Review

The care coordinator reviews the data and identifies patients who could benefit from the 4R intervention

4R Initialized

The care coordinator works with the patient's primary care provider to initialize the 4R care coordination process

4R Form Completed

The care coordinator reaches out to the patient and works with them to complete the 4R care sequence

Better Care Begins

The care coordinator works with the patient to address barriers to care and all critical health concerns

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